## **Setting favorite positions**

Once the open and close limits are set, the motor can store two favorite positions. After setting the favorite positions, hold **LEFT** or **RIGHT** button for 2 seconds to send the motor to the favorite position 1 or 2.

#### **Setting favorite position 1**

- **1.** Use **OPEN**, **STOP** and **CLOSE** buttons to go to the desired favorite position 1.
- 2. Press the SET + LEFT buttons at the same time. The motor will move to confirm that the favorite position 1 was saved.



#### **Setting favorite position 2**

- **1.** Use **OPEN**, **STOP** and **CLOSE** buttons to go to the desired favorite position 2.
- 2. Press the SET + RIGHT buttons at the same time. The motor will move to confirm that the favorite position 2 was saved.

## **Troubleshooting**

#### Motor is not responding

**Check power -** Make sure the motor is properly connected to its power adapter.

Not holding the HEAD button long enough - To enter pairing mode, you need to press the button, and keep it pressed, for 3 seconds, until the motor moves.

#### **Cannot pair with remote control**

The motor pairing mode lasts 30 seconds. Pressing the set button on the back of the remote control should be done within this period.

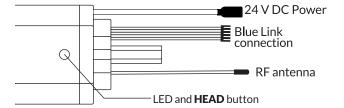
## Motor only moves inch by inch in one or both directions

This behavior means that the open and/or close limits have not been set. Please refer to the setting limits section of this document (back of this page).

# Product Information and Support

For detailed information and instructions on our motors and other products, visit our website at neosmartblinds. com or our Help Center at **help.neosmartblinds.com/portal/.** 

## Getting to know your Neo Venetian Motor



## **Neo Venetian Motor specifications**

Description: 40 mm RF motor, double shaft, 40dB.

Radio Frequency (RF): 433.92 MHz.

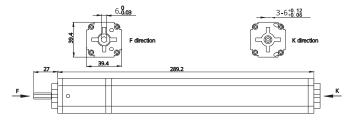
Electrical parameters: 24 V DC, external AC/DC. Power adapter

100-240 V AC.

Operational parameters: 2.0 Nm, 26 rpm.

### **Motor dimensions**

All dimensions are in millimeters.



#### **Caution**

- Ensure correct crown and drive adapters are used.
- Keep remote controls, Smart Controller device, Blue Link device and apps away from children.
- Ensure all cables and connected devices are protected and clear from moving parts.
- An environment with multiple 433MHz devices may interfere with the normal usage of the motor.
- Do not cut any cables or the antenna.
- Do not drill or cut any part of the motor.
- Misuse or any design modification will void warranty.

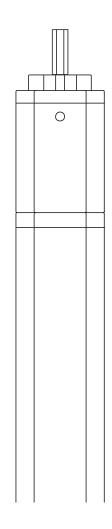
Scan the QR code to access the Remote Control instructions page on our website, or visit: https://help.neosmartblinds.com/portal/



### ÑEO SMART BLINDS

## NEO VENETIAN MOTOR

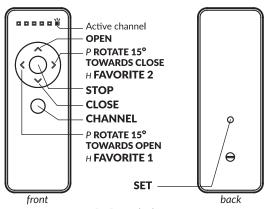
Version 2.0



Models VM-RT40

ENGLISH

#### Neo Remote Control RC-201.RC-202. RC-206



P - Press the button H - Hold the button for 2 seconds

For a remote control to execute commands on a motor, its active channel must be paired with that motor. Refer to the "Pairing Process" section for instructions.

## **Basic operation**

Key Combination	Description
Press <b>OPEN</b>	Move the slats all the way to the open limit. <sup>1</sup>
Press <b>CLOSE</b>	Move the slats all the way to the close limit. <sup>1</sup>
Press <b>STOP</b>	Stop ongoing motion.
Press ROTATE 15° TOWARDS OPEN	Rotate the slats 15° towards the open limit.
Press ROTATE 15° TOWARDS CLOSE	Rotate the slats 15° towards the close limit.
Hold <b>FAVORITE 1</b> for 2 seconds	Move the slats to favorite position 1.
Hold <b>FAVORITE 2</b> for 2 seconds	Move the slats to favorite position 2.
Press <b>CHANNEL</b>	Cycle to the next channel (or group of channels) on the remote, making it active. <sup>2</sup>

- 1 The motor will stop on button release if the limit is not yet set.
- 2 This command is not sent to the motor, and affects only the remote control on which it is executed.

### **Pairing process**

Up to 16 channels can be stored on the motor.

#### Using a Neo remote control

1. Press the **CHANNEL** button as many times as needed to select the desired channel to pair the motor.

- 2. Hold the **HEAD** button for 3 seconds, until the motor moves.
- 3. Press the SET button on the back of the remote control, the motor will move to confirm the operation.



#### Using the mobile apps

#### **Neo Smart Blinds**



Download the **Neo Smart Blinds** app to your mobile device from Google Play or the App Store. You will need to create an account and add a Smart

**Controller before pairing blinds** to the app.

VM-RT40: Compatible with all Smart Controller models.

VM-RT40 with Blue Link: Compatible with all Smart Controller models, but only C-BR300 model will be able to show the blind's current position.

#### **Neo Smart Blinds Blue**



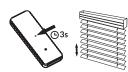
Download the **Neo Smart Blinds Blue** app to your mobile device from Google Play or the App Store. This app is compatible only with **VM-RT40 motors** 

equipped with Blue Link. Ensure the Blue Link is connected to the motor before pairing it with the app.

#### **Reverse direction**

The motor will have the open and close limits deleted if the direction is reversed.

**1.** Hold the **SET** button on the back of the remote control for 3 seconds. The motor will move to indicate the process has started.



2. Press the CHANNEL + STOP buttons at the same time, the motor will move to confirm the operation.



Note: For remotes RC215 and RC230, press PREVIOUS CHANNEL + STOP instead.

## **Setting and adjusting limits**

#### Open limit

1. Hold the SET + OPEN buttons at the same time for 3 seconds. The motor will move to indicate the process to set up the open limit has started.



- 2. Use OPEN, STOP and CLOSE buttons to go to the desired open position.
- 3. Press **SET** button on the back of the remote control, the motor will move to confirm that the new open limit position has been saved.



#### **Close limit**

1. Hold the SET + CLOSE buttons at the same time for 3 seconds. The motor will move to indicate the process to set up the close limit has started.



- 2. Use OPEN. STOP and CLOSE buttons to go to the desired close position.
- 3. Press **SET** button on the back of the remote control, the motor will move to confirm that the new close limit position has been saved.





#### **Delete limits**

1. Hold the SET + STOP buttons at the same for 3 seconds. The motor will move to indicate the limits have been deleted.



#### **Delete all remote controls**

**Note:** this procedure does not delete the open and close limits or the favorite positions 1 and 2.

1. Hold the **HEAD** button for 3 seconds, until the motor moves. then release it.



2. Hold the **HEAD** button for 7 seconds, until the motor moves, then release it.

